

President's Report

- The ARVCC 2025 Calendar is printed and now on sale at the Clubrooms. It is proving very popular.
- The ARVCC 2024 AGM will be held on Tuesday 27/9 at 1:30pm in the Menzies Room. Looking forward to seeing lots of members in attendance.
- Thanks to the many members who have renewed their fees for 2024-25. Non-payment of fees by 31/8, will mean your membership benefits will cease.
- Additional reception & tech mate staff will be joining our Club soon.
- We are taking a second look at our recently updated ARVCC website. Geoff Litchfield is working with others to refocus its format & content.
- Great to see the high rates of requests for technology support with our technicians & tech mates; advice sought for purchasing mobile phone, laptop & printers before approaching stores; & request for help with suspected scam texts & emails.

Neil Davidson - President

Village Representatives

Mowll

Neil Davidson (President)
Trevor Arnett (Village Rep)
Ruth Bunn (Village Rep)

Geoff Litchfield (Membership)
Brian McLauchlan (Sat Tech)
Rod Roberts (Village Rep)

Warrina

Lynton Bradford (Vice President)
Clare Hamilton (Village Rep)
Chris Keay (Village Rep)
Warwick Olson (Village Rep)
Melanie Rankine (Welfare)

Nuffield

Elizabeth Pedersen (Treasurer)
John Gaffey (Genealogy)

Hopetoun

Rita Berryman (Village Rep)

Glenhaven Green

Jan Andrews (Village Rep)
David Makin (Secretary)

Bradford Rooms
Ground Floor Lober House
Phone 88531810

Email: computer.club@anglicare.org.au

Website:
<https://www.arvrcc.org/>

The Club is open:
Tuesdays 0900-12 noon
Thursdays 0900-12 noon

For sales of cards, badges and other items just come in

Editor: Brian McLauchlan

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Bits & Bytes

September 2024

Anglicare Retirement Villages
Computer Club Inc. Newsletter



Connecting Residents with
Technology

Happy Seniors & Safe Tech

Hello everyone,
We all worry a little or a lot about our online safety. You might 'just do a few emails' or maybe you have dozens of online activities; whatever you do, we all want an enjoyable experience with confidence in our safety.

It is always easy to stir up concern about the risks of tech but in the end life has risks everywhere. In many cases balancing the risks adds 'spice' to life. So while we want to be sensible about online safety we do not want to have a high anxiety that stops us making use of the good things and just having fun.

Of course this also means that we are not just talking about online fun. Maybe you can just use the technology to get things done so that you can have more fun with social events, the garden, family or just lazing in the sun. Here are a few 'get it done' suggestions and some ideas for some online fun:

Get things done:

- Pay bills with direct debits
- Banking on mobile phone
- Finding products online
- Buy products from anywhere in the world
- Book medical or dental appointments online
- Select and get delivery of groceries to your door
- Compare prices for insurance, cars, clothing; in fact anything!

Fun & Personal Interest:

- Join a special interest group to connect with others with similar interests
 - Listen to university lectures (many are free if you avoid the exams!)
 - Learn a new skill on YouTube
 - Find craft suppliers for that hobby
 - Research holidays and make bookings
 - Create artworks with sketching apps
 - Use music apps to create your own soundscapes
- If you have good practices set up on your tech devices

you should minimise the risk and maximise the benefits.

Good Practices include:

- Keep devices updated
- Avoid suspect websites
- Take care with suspicious attachments
- Beware of text messages that require urgent action
- Be suspicious of phone calls from unknown callers

If you are in doubt about anything online, don't act on it immediately. Always check before responding to online requests. Come to the computer club for advice if you are not sure and check on the Scamwatch website.

Legitimate businesses and government will not have a problem if you are a little slow responding but scammers rely on anxiety to hurry you.

Brian McLauchlan

Contact:
shinkansen700@outlook.com

Computer Club Cards

You can find greeting cards for all occasions at Computer Club. These have many designs and are modestly priced. See the range at the Bradford Rooms in Lober House

iPhone; Photos Won't Work

Have you sent pictures taken on an iPhone that refuse to open on another device? Are your iPhone photos not opening for friends?

A few years ago Apple quietly introduced a new way of storing photos that takes up a lot less storage space. This was called HEIC and while Apple has tried to make it work compatibly, there may be some times when you will have trouble.

Apple reportedly converts HEIC to the older JPG format when sending photos but sometimes this may give trouble. For Windows computer users you may need a HEIC converter which is available free online.

For those with older Apple or Android phones you may have to ensure that you are sent JPG format photos. If lots of your friends complain about your photos from your newer iPhone it can be set to record in JPG so all your pictures share easily.

You can change the image format in the **Settings App**. Select **Camera** then **Formats** and then select **Most Compatible**. This will make all of your images from the camera JPG but they will

now take up a little more space. If you need any help with this or other mobile phone settings come and see us at the Computer Club. We cover all types of technology!

Computer Club Members We Need Your Opinion!

Before year end, we will be asking for all members to fill in an online survey to help us understand your needs and plan the future direction of the Computer Club. Please take the time to have your say in this survey.

The Lighter Side of Tech

Q: What is an alien's favourite place on a computer?

A: The space bar.



This Month:

Sat. Sept 7th Privacy Online
Sat. Sept 14th Data Security

NOTE: Two tech sessions this month and no guest speaker

Coming Next Month

Saturday October 5th

Device Maintenance: Basic steps to care for your Tech devices.

Speaker: Brian McLauchlan

Saturday October 19th

ARV Guest Speaker from Occupational Therapy

Save the dates!

These are free technical and general interest presentations provided for members by Computer Club every month. Be there at 10am for the session followed by a cuppa at 11am

Reminder: ARV CC AGM

The AGM will be held in the Menzies Room at 1:30pm on 17th September. All members are encouraged to attend.

Come along and meet the Committee members, hear about any changes and help us to keep the club doing the best for you, the members.